

MID FLORIDA IMAGING

December 21, 2005

Innovative Service Solutions
6270 Edgewater Drive, Suite 5100
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Mr. Bodwell:

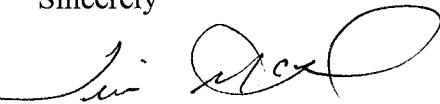
I am writing this letter to express our appreciation for the outstanding service ISS renders our facility. As we have worked together in the past, I have come to realize that when I need a solution to a mechanical problem, your technical team finds the answer.

Thank you for being there when Mid Florida Imaging needs assistance. The mechanical repairs to our MRI chiller systems completed by your technicians were done with diligence and professionalism.

Our facilities require 24 hour emergency attention and response. With the assistance of your team, I am proud to say; when we have a problem ISS is there to take care of us. I can't say enough about the sense of urgency that your company demonstrates every time I call. Please thank your team for their communication skills and professional mannerism.

With great appreciation,

Sincerely



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